

Dinwiddie County Water Authority
23008 Airpark Drive
North Dinwiddie, Va. 23803-6926
Tel. (804) 861-0998
Fax (804) 861-4270

Sec. 15-11 Adjustment for Water/Sewer Loss

When an adjustment form has been received for an adjustment for a water and/or sewer bill where an exceptional amount of water has been lost, an adjustment shall be made if loss exceeds 150% of the customer's monthly average usage for the previous three months and a loss is established. The adjustment shall be allowed for only the excess water lost above the three month average usage and shall be figured in the following manner: a credit shall be given for the difference in the original bill and a bill based on the three month average usage at regular rates, plus water use above the three month average usage charged at the rate of 20% above Authority cost and sewer use above the three month average usage charged at the rate of 20% above Authority cost.

Where water is not returned to the sewer, water only will be charged. Adjustments will only be allowed for losses not exceeding three months and only for leaks which have been repaired.

PLEASE PROVIDE RECEIPTS AS PROOF OF REPAIR.

Date _____ Account Number _____

Name: _____

Address: _____

I am requesting a credit on my water and sewer bill due to the following reason:

The problem was fixed on _____.

(Signature)